

2022 Report to the Community



Serving With Dignity



"The people who walked me through the warehouse, the front desk volunteer to the delivery guys – not once did I feel judged; it was as if I was at the furniture store buying furniture! **I appreciate being treated with such respect.** Thank you from the bottom of my heart for everything you've done for me."

— Jennifer, client



"Bridging helps dramatically, just being able to have furniture and beds to sleep on. **Our house feels like a home,** a little more complete."

— Brittany, client



"**There is someone out there that cares.** I believe it's all about the people involved. I have been wowed by the volunteers – their warm smiles and voices of gentleness. There is friendly respect. This is really important for a family that asks for help. And a family that is happy about something – that's huge. And it all comes from Bridging."

— Sonya, caseworker, Amherst Wilder Foundation



Bridging offers peace of mind.

A Message From Our Executive Director

Dear Friends of Bridging,

In 2022, we engaged in Bridging's mission and served more, better. Together, we expanded the number of households served by more than 10%, rising to meet the community's ever-increasing demand for our important services. **We celebrate that we were able to furnish 4,609 homes with hope last year!**

Bridging is a vital community resource, and we value the inherent dignity of each person in the relational work we do. As a furniture bank sustained by the community, we provide furniture and household goods to individuals and families as they transition to housing stability. We make it a priority to create a person-centered experience alongside everyone who shops at Bridging and the many partners who assist with our services. We demonstrate respect through our efforts to understand diverse strengths and needs, striving to create a welcoming place for all.

As you read our 2022 Report to the Community, you will find stories and outcomes that reflect our focus on dignity and commitment to our critical work.

I am grateful for you and all the incredible ways you have helped ensure Bridging's impact is felt throughout the community. We look forward to your continued participation and support as we pursue our vision that *everyone lives in a furnished home.*

Sincerely,



Mark Wilkening
Executive Director (he/him)



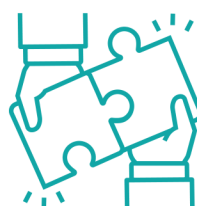
Celebrate 2022!

4,609 Households Served

More than 110,000
households, 330,000
people, served since 1987.



260 Agency Partners



2,200 referring caseworkers
connecting clients to Bridging.

First annual
Founder's Week
celebration.



Highest rating in all three top charity accountability groups:

- Charities Review Council
- Charity Navigator
- Candid (formerly Guidestar)



Volunteer Service Hours Donated

Total number of volunteers: 3,440

Total hours donated: 62,988

"I'm here because I believe in the mission. People who work and volunteer here are fun to work with. It's something I like to do, and I look forward to the days I am here." – Jan, volunteer

2022 Financials

Revenue	2022	2021
In-kind	\$5,994,576	\$5,040,077
Foundations, Grants, Contributions	\$2,017,605	\$2,167,080
Service Fees	\$1,244,268	\$1,008,699
Other Revenue	\$815,280	\$754,066
Total Revenue	\$10,071,729	\$8,969,922
Expenses	2022	2021
Program Services	\$9,258,754	\$7,683,803
Fundraising	\$340,687	\$279,442
Management & General	\$299,364	\$277,707
Total Expenses	\$9,898,805	\$8,240,952
Balance Sheet	2022	2021
Current Assets	\$4,040,557	\$3,723,528
Property & Equipment	\$4,485,902	\$4,671,472
Total Assets	\$8,600,999	\$8,455,401
Liabilities	\$406,555	433,881
Net Assets	\$8,194,444	\$8,021,520
Total Liabilities & Net Assets	\$8,600,999	\$8,455,401

Visit BRIDGING.ORG for the 2022 financial statements, including the audit, form 990, and 2022 financial and in-kind donor listing.



The St. Paul Area Association of REALTORS® Charitable Foundation awards Bridging a grant to sponsor more than 600 dressers throughout 2022.



Through a vital network of residential, business, retail, and hospitality partners, Bridging provides 55,000 cubic feet of home furnishings to 100 households each week.

2022 Satisfaction Ratings

Excellence in services, programs, and inside the organization are of utmost importance at Bridging.

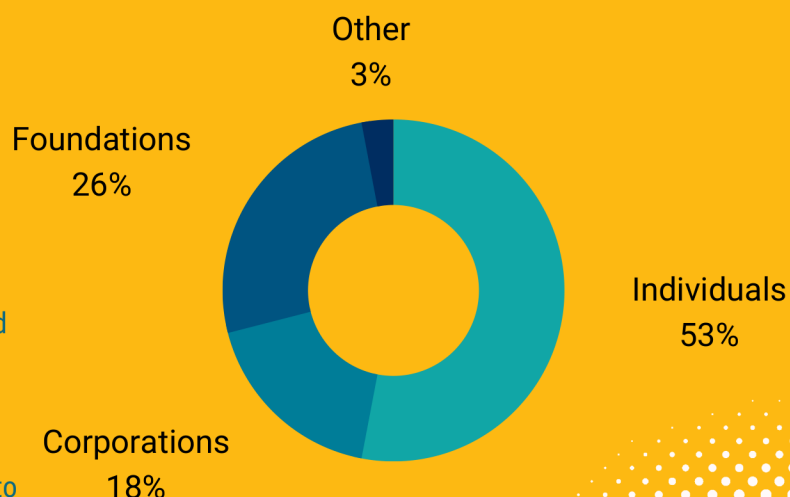
"Would you recommend Bridging as a place to work to a friend or family member?" – Average staff response was 9 out of 10.

"How would you rate your volunteer experience?" – 93% of individuals would rate it as "excellent."

"I was satisfied with my overall Bridging experience." – 93% of clients said "true or very true."

"I am satisfied with the overall Bridging experience." – 98% of caseworkers responded with "meets or exceeds expectations."

2022 Contributed Revenue Breakdown



Bridging's strong financial health, commitment to accountability, and transparency are important because they ensure our donors that we are diligent stewards of their gifts, and that we are able to utilize our resources effectively. At Bridging, donations of volunteer time, furniture and household goods, and financial support are all critical to carrying out our mission.

OUR VALUES: DIGNITY, SERVICE, PARTNERSHIP, STEWARDSHIP, EXCELLENCE, AND GRATITUDE



"I've donated to Bridging several times because I know the organization directly helps families in need. There are a lot of places to donate, but **I trust your organization** because it's people to people."

— Anissa, donor



"Bridging is essential for the *Reception and Placement* program. What I like about the service model is that clients receive a household of furniture – the full package including furniture, beds, sheets, dishes, everything. The furniture is a critical piece."

— Evgeniia, caseworker, Minnesota Council of Churches

"Things are still hard, but when I think back to Bridging, I think about the positive. It's good for my kids, and for me, to have a furnished home."

Things will get better."

— Javonte, client



"I've always been electrical, a tinkerer. I make sure small appliances work for people who bring them home. I'll think, 'They're going to love this mixer!'... **It's all about dignity.** If I wouldn't put it in my house, then I won't put it on the shelves at Bridging."

— Eldon, volunteer

At Bridging, we value unique backgrounds, perspectives and experiences ensuring that everyone – clients, volunteers, staff, board, donors, agency and community partners – feel that they are welcome and are a part of the Bridging community.

We value the dignity and inclusion of gender, race, ethnicity, religion, abilities, sexual orientation, life experiences, or any other identities, and seek to learn and celebrate differences. We believe that creating an inclusive environment based on respect, trust, and service are integral to how we serve.



"I learned about the sense of team and inclusion at Bridging. It makes it so easy to come to work because we have a staff that's welcoming and understanding. ... **I feel appreciated and valued at Bridging.**"

— Morgan, staff



OUR MISSION: Bridging empowers people to thrive in their homes by providing quality furniture and household goods for those pursuing housing stability.

BRIDGING.ORG

952.888.1105

